

## QUALITY POLICY

**“Quality is embedded in everything we do”**

The management and employees of Martin Dow Marker Ltd have a continuous objective to run a successful business, provide effective, innovative and high quality products and services to Pakistan and International markets.

Through designing, developing, producing, marketing and distributing Pharmaceuticals, Chemicals & Reagents, Diagnostics, Health and Hygiene Specialties, we will achieve, maintain and develop market leadership in Pakistan.

Provide equal opportunities to all employees without any differentiation to develop individual abilities, skills and careers. Management & staff shall deal honestly & constructively in line with our code of conduct. We shall arrange open communication, both internal and external, for realization of an efficient and effective organization for achieving our goals.

Comply with regulations and customers expectation in an affective and efficient manner. Continuously improve our behaviour and progress, honour our obligations and reaffirm our enduring commitment to the community in general for its safety, health and environment.

We shall manufacture our products under conditions which meet or exceed all local Regulatory, International Quality Standards, Procedures and Guidelines, ISO 9001:2015, ISO 14001:2004, OHSAS 18001:2007, ISO 27001:2005, ISO 20000:2005, CGMP, Environment, Health and Safety Standards, Information Security Management System and Service Management to fulfil our customer expectations.

Ensure that the Quality Management Systems & Quality Policy is understood at all levels in the Organization and reviewed continuously. Through personal motivation, creativity and transparency, we promote participation of all in the company.

Accept responsibility for our actions and contribute towards creating value for the stakeholders of the company and success of the company as a whole.



**ANIS A. SHAH**  
MANAGING DIRECTOR & CEO